



SPRING
2025

GROUP UPDATE

for Employers

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**BlueCross BlueShield
of Alabama**

An Independent Licensee of the Blue Cross and Blue Shield Association

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Oncology Case Management: Coordinated Care, Better Outcomes

Receiving a cancer diagnosis can be an overwhelming experience, and your employees and members may have many questions about what to expect, how to prepare for treatment or where to find support. Our dedicated oncology nurses are here to help members with a cancer diagnosis navigate this journey, provide answers, coordinate care and connect them with essential resources.

By effectively managing symptoms, medications and timely care, members can reduce health risks and improve their treatment outcomes. Participation in this program is voluntary, confidential and comes at no additional cost to members.

BLUE CROSS ONCOLOGY NURSES WILL:

- ▶ Assist members in understanding their diagnosis and treatment choices
- ▶ Ensure members receive top-quality care
- ▶ Regularly monitor progress and adjust care plans as needed
- ▶ Prepare members for conversations with their healthcare team
- ▶ Support members' care team and loved ones
- ▶ Link members to local resources

Oncology nurses take a holistic approach to meet the care needs of members with a cancer diagnosis. This includes creating a personalized care plan, tracking health progress and offering mental well-being resources and guidance on nutrition. Encouraging healthy habits such as regular exercise, eating a balanced diet and managing stress can help members feel their best during and after treatment.

*Members can call **1-866-618-4405**, Monday - Friday, 8 a.m. – 4:45 p.m. Central time, to speak with a registered nurse.*

This is for informational purposes only. Always seek the advice of your physician or other qualified healthcare provider regarding your healthcare needs.



Women's Health and Cancer Rights Act

Don't forget to remind employees about the protections provided by the Women's Health and Cancer Rights Act of 1998.

This Act provides protection for members who are receiving benefits in connection with a medically necessary mastectomy.

Written notice of these protections should be provided to plan participants when they enroll in the plan and annually thereafter. Notification requirements may be met by simply providing benefit booklets to employees once per year. The benefit booklets provided by Blue Cross include the necessary information to satisfy the notification requirement. If you distribute benefit booklets each year, a separate annual notice may not be needed.

If you prefer a separate annual notice, a pamphlet entitled "Women's Health and Cancer Rights Act" (MKT-375) is available online after logging in to **AlabamaBlue.com/Employers** and then selecting Forms and Materials or by contacting Customer Service. You may also provide notice annually through a benefits or union newsletter or with open enrollment materials. These notices may be delivered electronically, provided the conditions in federal regulation 29 CFR 2520.104b-1 related to electronic delivery are met.



Did you know?

It is important to keep employee contact information, including email addresses, up to date in the GroupAccess administrator tool and eligibility files. Email is a convenient and environmentally friendly method to keep members informed about preventive care, programs, benefit changes and more.

New Healthcare Reform Preventive Mandates

PREVENTIVE REQUIREMENT	PUBLISHED DATE	BLUE CROSS EFFECTIVE DATE	CHANGE TO CURRENT BENEFIT?
Contraceptive Methods, Mobile App	Existing recommendation originally published December 2016.	April 1, 2024	YES: Additional contraceptive management product added.
Routine Immunizations - RSV Vaccine (Adult)	New recommendation effective June 26, 2024.	June 26, 2024	YES: Addition of new immunization, mRESVIA, into existing routine immunization schedule.
Routine Immunizations - Pneumococcal Vaccine (Adult)	New recommendation effective June 27, 2024.	June 27, 2024	YES: Addition of new immunization, Capvaxive, into existing routine immunization schedule.
Multiple Services	Existing recommendation with updated ICD-10 (procedure and diagnosis) and HCPCS coding.	October 1, 2024	NO: Applicable procedural and diagnosis coding updates (new/revised/deleted codes) to existing benefit services comprehensively reviewed and operationalized.
Multiple Services	Existing recommendation with updated CPT and HCPCS coding.	January 1, 2025	NO: Applicable procedural coding updates (new/revised/deleted codes) to existing benefit services comprehensively reviewed and operationalized.

HAVE QUESTIONS OR COMMENTS ABOUT GROUP UPDATE?

Please send your feedback to your account management team.