


MYBLUECROSS TWO FACTOR AUTHENTICATION


Two factor authentication provides an extra layer of security for your myBlueCross account. When you access your account from a new device, you will be prompted to enter a security code along with your username and password.

- 1 You will choose to receive the security code in a text message or an email.
- 2 After you click "Send Code," the code will be sent to the mobile number or email address associated with your account.




We cover what matters.


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Please Verify Your Identity
It appears that you're logging in from a new device. For security purposes, we need to confirm your identity. We will send you a security code to your preferred method of communication below.

How would you like to receive your security code?

<p>Send me a text message A security code will be sent to the following phone number:</p> <p>Select Mobile Number *** - *** - 9876 (mobile)</p> <p><input checked="" type="checkbox"/></p>	<p>Send me an email A security code will be sent to the following email address:</p> <p>Email Address lorem***@xyz.com</p> <p><input type="radio"/></p>
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Send Code


Please Verify Your Identity
It appears that you're logging in from a new device. For security purposes, we need to confirm your identity. We will send you a security code to your preferred method of communication below.

We sent a security code to * - *** - 9876. Please enter it below.**
[Send code using a different method.](#)

5 minutes until code expires. Didn't receive a code? [Resend Code](#)

- ▶ As needed, you can retrieve a forgotten username or password, request a new code, and select "remember this device" to bypass two factor authentication in the future.
- ▶ Visit **AlabamaBlue.com** to log in or register for myBlueCross.

Blue Cross and Blue Shield of Alabama is committed to protecting your information and improving your experience as a member.

Visit **AlabamaBlue.com/ContactUs** if you have questions about accessing your myBlueCross account.

