**MYBLUECROSS**

**TWO FACTOR AUTHENTICATION**

*Two factor authentication provides an extra layer of security for your myBlueCross account. When you access your account from a new device, you will be prompted to enter a security code along with your username and password.*

1. You will choose to receive the security code in a text message or an email.
2. After you click “Send Code,” the code will be sent to the mobile number or email address associated with your account.

As needed, you can retrieve a forgotten username or password, request a new code, and select “remember this device” to bypass two factor authentication in the future.

Visit [AlabamaBlue.com](http://AlabamaBlue.com) to log in or register for myBlueCross.

Blue Cross and Blue Shield of Alabama is committed to protecting your information and improving your experience as a member.

Visit [AlabamaBlue.com/ContactUs](http://AlabamaBlue.com/ContactUs) if you have questions about accessing your myBlueCross account.

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