Blue Cross and Blue Shield of Alabama is committed to protecting your group’s information. Call your Enrollment Service Representative if you have questions about accessing your GroupAccess account.

Two factor authentication provides an extra layer of security for your GroupAccess account. When you access your account from a new device, you will be prompted to enter a security code along with your username and password.

1. You can choose to receive the security code in a text message or an email.
2. After you click “Send Code,” the code will be sent to the mobile number or email address associated with your account.